



## BACKPACKER AUSTRALIA RENTAL INFORMATION

01 April 2009 to 31 March 2010

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### TERMS AND CONDITIONS

This document contains a summary of some of the Rental Conditions. For full detailed conditions refer to the rental agreement provided when the vehicle is collected or download from [www.backpackercampervans.com](http://www.backpackercampervans.com). Please note all prices quoted in this document are **gross** and in Australian dollars. Rates and conditions are subject to change without notice.

### SMART RATES - SPECIAL CONDITIONS

The Smart rate for the entire duration of the rental is determined by the date of pick-up, location and date of booking. The daily rate will not change within one booking.

Amendments prior to the vehicle collection date will be re-calculated at the smart rate applicable on the date of amendment. This applies to changing the vehicle type, reducing the number of rental days, changing pick-up dates and/or changing the pick-up or drop-off location. Where the number of rental days is being extended prior to pick-up (days are being added on at the end of the rental with no change to the original pick up date), or the smart pack is being added to or removed from the booking, the original smart rate, which applied at the time of the original booking, will apply.

### PAYMENTS

To confirm a reservation a 20% deposit is required. The balance of the rental including any Excess Reduction costs is paid 30 days prior to the travel date. To make payment of the deposit please go to [www.vehiclebookit.com/securepayment](http://www.vehiclebookit.com/securepayment) and fill in an online booking form. Alternatively you can fax credit card information to +61 3 9687 4844. Personal, company cheques and money orders in Australian dollars are accepted as long as the cheque/money order is received 14 working days before the travel date and Backpacker can accept direct deposits. Contact your Reservations or Customer Service Representative for further information regarding cheque/money order and direct deposit payment procedures.

#### Smart Rate Includes:

- Unlimited Kilometres
- Extra driver fees
- Fully equipped vehicles e.g. crockery, cutlery & bedding
- GST
- Vehicle Insurance (excess applies - see the "For Your Protection" section for more information)
- Customer care 24 hour 7 days per week road service helpline (toll free)
- All branches have local tourist information and maps available

**RATES EXCLUDE:**

- Excess Reduction Options
- Administration Fees (3% of the total rental)
- Refundable Security Deposit
- Fuel and LPG costs
- One-way Fees and Location Fees where applicable

**SMART PACK:**

The Smart Pack for campervan rentals is payable per day in addition to the daily rental rate.

Nomad, Breezer, Warrior and Wanderer	<b>AU\$32</b> per day (maximum <b>AU\$1,600</b> per rental)
Off-Roader 4wd	<b>AU\$45</b> per day (maximum <b>AU\$2,250</b> per rental)

In addition to the inclusions in the Smart Rate, the Smart Pack includes:

- Excess Reduction Option 2 (nil excess)
- No Worries Cover Option (PCO2 - extends the insurance cover to include accidental damage to the overhead and underbody sections of the vehicle and with 4WD camper rentals reduces excess to NIL)
- Administration Fees (3% of the total rental)
- Camping Stools (1 per person travelling)
- LP Gas Refill (PGO - refill for gas bottle used for cooking and heating hot water in vehicles with a hot water facility upon return of vehicle).

BACKPACKER STRONGLY RECOMMENDS THE **SMART PACK** FOR TRAVEL WITH COMPLETE PEACE OF MIND.

**ADMINISTRATION FEE**

A surcharge of 3% of the total cost will be levied to cover state government taxes, duties, vehicle registration recovery and administration costs where applicable. Backpacker reserves the right to amend the administration fee upon Government intervention.

Note the administration fee is included in the **Smart Pack**.

**CREDIT CARDS**

The credit card holder will be jointly and severally liable as a customer. Accepted credit cards are Visa Card, MasterCard and American Express. A non-refundable 2% administration fee will apply to all Visa and MasterCard transactions or 4.5% for American Express. Credit card administration fees also apply to debited security bonds and only the hirer's credit card is acceptable to use for the purpose of the security bond.

**FOR YOUR PROTECTION**

Personal injury is covered in most cases through registration Third Party insurance. Backpacker strongly recommends that all people travelling in Australia take out personal travel insurance.

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first **AU\$2,900** ("the excess") for the Breezer, Nomad, Warrior and Wanderer or **AU\$5,000** ("the excess") for the Off- Roader 4wd of the cost of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break-in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental for the period the vehicle is off fleet for accident repairs.

The excess is applicable regardless of who is at fault and must be paid at the time the accident report is completed, not at the completion of the rental. The excess will be refunded if Backpacker is successful in recovering the cost of the damages from the Third Party. Please note that Third Party claims can take months to resolve.

The excess applies in respect of each claim, not rental.

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

The excess can be reduced, in most circumstances, by the purchase of Excess Reduction Option 1 or Excess Reduction Option 2. Note Excess Reduction 2 is included in the **Smart Pack**.

#### Excess Reduction Option 1

Vehicle	Cost per day	Excess reduced to
Breezer, Nomad, Warrior and Wanderer	<b>AU\$16</b> (maximum charge AU\$800)	AU\$1,450
Off-Roader 4wd	<b>AU\$25</b> (maximum charge AU\$1,250)	AU\$2,500

With Excess Reduction Option 1 the hirer is responsible for the first **AU\$1,450 (Breezer, Nomad, Warrior and Wanderer)** or **AU\$2,500 (Off-Roader 4wd)** of **ANY ACCIDENT COST** of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

Please see the 'Exclusions' section below, whereby all Excess Reduction cover will be made void.

#### Excess Reduction Option 2

Vehicle	Cost per day	Excess reduced to
Breezer, Nomad, Warrior and Wanderer	<b>AU\$25</b> (maximum charge AU\$1,250)	AU\$0
Off-Roader 4wd	<b>AU\$38</b> (maximum charge AU\$1,900)	AU\$440

When Excess Reduction 2 has been purchased, the hirer will have no excess at all for 2WD vehicles with the exception of the 'exclusions'.

If the vehicle hired is a 4WD the hirer will be responsible for the first **AU\$440** ("the excess") of the cost of damage to Third Party property or to the rented vehicle. This includes single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break-in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

Note: Excess Reduction Option 2 is included in the Backpacker Smart Pack

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

#### No Worries Cover Option (PCO2)

The No Worries Cover Option is a one off fee of AU\$50 per hire for 2WD vehicles and AU\$120 for 4WD vehicles. The No Worries Cover Option is only available when Excess Reduction 2 has been purchased.

With the No Worries Cover Option, the hirer **will not have to pay any excess at all** for any damage to the vehicle or property of a Third Party with the exception of the 'exclusions'. **This will include accidental overhead or underbody damage to the vehicle.** Please note overhead and underbody damage cover is excluded unless the no worries cover option has been purchased.

Note: Excess Reduction Option 2 and the PCO2 option are included in the **Smart Pack**.

**TYRE AND WINDSCREEN DAMAGE** – Where the hire has a nil excess up to one windscreen and two tyres will be covered for accidental damage. Should these amounts be exceeded the cost to repair or replace the items will not be covered and will be the responsibility of the hirer.

**BACKPACKER STRONGLY RECOMMENDS OUR CUSTOMERS TAKE NO WORRIES COVER FOR TRAVEL WITH COMPLETE PEACE OF MIND.**

## EXCLUSIONS:

All insurance cover will be made void if any of the following 'Exclusions' are breached:

1. Overhead and underbody damage to the vehicle - except where No Worries Cover has been purchased.
2. Any water related damage which includes, but is not limited to:
  - a) any vehicle submersion
  - b) creek or river crossing
  - c) driving through low plain flooded areas
  - d) beach driving
3. Personal belongings. Backpacker recommends the hirer does not leave valuables in the vehicle and that they have insurance to cover for the loss/damage of personal belongings.
4. Any damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle).
5. Any damage caused while driving under the influence of alcohol or drugs.
6. Damage caused to the vehicle by snow chains.
7. A single vehicle roll over occurs.
8. The Customer will be liable for any costs associated with the incorrect use of fuel or the use of Bio-Diesel which should not be used (fuel being diesel or petrol), or water or other contamination of fuel.
9. The cost to retrieve or recover a vehicle, which may include, but is not limited to a vehicle that has become bogged, submerged or has been abandoned.
10. The cost to replace keys, which have been lost or retrieval of keys, which have been locked in a vehicle.
11. The vehicle rented may only be used to carry the maximum number of passengers as dictated by the vehicle type. If more passengers are carried than what is allowed Backpacker does not accept any liability.
12. Drivers not identified on the rental agreement and/or drivers that have a licence that has been cancelled or suspended and/or drivers who have a licence that is classified as a learners or probationary licence.

## VEHICLE SECURITY DEPOSIT

Upon vehicle collection, a security deposit is required. The amount is determined by the Excess Reduction Option selected.

For security purposes, **only a credit card** can be used to provide a vehicle security deposit. The credit card holder must be present and able to sign for the vehicle security deposit upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

Debited bonds are subject to a 2% credit card administration fee in addition to the bond amount when the credit card used is either a Visa or MasterCard or 4.5% for American Express.

If an Excess Reduction Option is not selected, the security deposit is **AU\$2,900 for the Breezer, Nomad, Warrior and Wanderer or AU\$5,000 for the Off-Roader 4wd** payable by credit card.

The **AU\$2,900 or AU\$5,000** is debited to the hirer's credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card and that the amount does not exceed the hirer's daily withdrawal allowance available on the credit card.

If **Excess Reduction Option 1** has been taken the security deposit is **AU\$1,450 for the Breezer, Nomad, Warrior, Wanderer, or \$2,500 for the Off-Roader 4wd**.

The **AU\$1,450 or AU\$2,500** is debited to the hirer's credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card and that the amount does not exceed the hirer's daily withdrawal allowance available on the credit card.

If **Excess Reduction Option 2** is selected with or without No Worries Cover or the package booked is the Smart Pack, the security deposit is **AU\$220** for the Breezer, Nomad, Warrior and the Wanderer or **\$AU440** for the Off-Roader 4wd.

The **AU\$220/AU\$440** is taken as an **imprint** to the hirer's credit card when the vehicle is collected. An imprint simply records a figure against the hirer's credit card of **AU\$220/\$440** that Backpacker can then debit if required.

The security deposit is fully refundable provided the vehicle is returned on time, to the correct location, undamaged, in a clean condition and with full fuel tanks (fuel being petrol or diesel) and gas bottle. Except where the customer has purchased the Pre-Purchase Gas Option (PGO is included in the Smart Pack) and/or Pre Purchase Fuel (PPF), failure to return the vehicle with full petrol or diesel tanks and/or a full LPG bottle will result in refill charges, which will be advised upon return of the vehicle.

Backpacker reserves the right to retain an **AU\$220** cleaning fee if the vehicle is not returned in a clean condition. This includes smoking related cleaning, as smoking is not permitted in the vehicle. The toilet and waste water tank must be emptied prior to the return of the vehicle, or an additional **AU\$125** soiling fee will be retained.

**FOR SECURITY PURPOSES, ONLY THE HIRERS CREDIT CARD CAN BE USED FOR VEHICLE SECURITY DEPOSITS.**

#### RENTAL DURATION

- Minimum rental period is five days for the Nomad, Warrior, Wanderer and Off-Roader 4wd vehicle types with the exception of one-way hires. Please refer to one-way rentals section for more information.
- Minimum rental period is three days for the Breezer vehicle type with the exception of one-way hires. Please refer to one-way rentals section for more information.
- Minimum rental period is subject to change during peak periods.
- Rental days are calculated on a calendar day basis. When calculating the number of days a vehicle is rented, the day of pick-up is counted as day one of the rental, regardless of pick-up time. The day of the vehicle's return is counted as the final day of the rental.
- Late pick-up or early return of vehicle, does not entitle the hirer to any refund of the unused portion of the rental.

Late returns will be charged on a per day basis. Failure to obtain authorisation for a rental extension will result in a daily fee of AU\$150 in addition to the daily rate.

#### ONE-WAY RENTALS

One-way rentals are available between most branch locations with the exception of return one-way hires to Sydney Downtown, which are not available. One-way rental fees and minimum rental periods apply. Please refer to the one-way matrix below showing the minimum days required.

	SYD	SYX*	MEL	BNE	CNS	DRW	ASP	ADL	PER
SYD			7	7	7	14	14	7	14
SYX*	7		7	7	7	14		7	14
MEL	7			7	7	14	14	7	14
BNE	7		7		7	14	14	7	14
CNS	7		7	7		14	14	7	14
DRW	14		14	14	14		7	14	14
ASP	14		14	14	14	7		14	14
ADL	7		7	7	7	14	14		14
PER	14		14	14	14	14	14	14	

The Sydney Downtown (SYX) location allows Breezer pick-ups only with a minimum rental period of seven days when return is to Sydney Mascot (no one-way fee applicable).  
Only Breezer vehicle collection is allowed from the Sydney Downtown (SYX) office. No vehicle returns available to the Downtown office. The Breezer is not available to or from the Alice Springs location.

The Breezer has a 3-day minimum rental period when pick up and return city are the same. All other vehicles have a 5-day rental minimum when pick up and return location are the same.

- **AU\$250** one-way fee applies to one-way rentals with a minimum hire requirement of 7 days with the exception of one-way rentals between Alice Springs and Darwin (and vice-versa) which has an AU\$350 one-way fee.
- **AU\$350** one-way fee applies to one-way rentals with a minimum hire requirement of 14 days.
- Backpacker reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions and/or the distance to nominated destinations in relation to the length of the hire period.

#### ADDITIONAL PRODUCTS & SERVICES

- Picnic Table **AU\$22 per rental**
- Picnic Chair **AU\$12 per rental**
- Baby / Booster seat **AU\$25 per rental** (Not available with all vehicles)
- Tent (4 persons) **AU\$75 per rental**
- Heater/Fan **AU\$10 per rental**
- Satellite Phone **AU\$17 per day plus call costs**
- Awnings **AU\$5 per day** (maximum AU\$100 per rental, not available on all vehicles)
- First Aid Kit **AU\$30 for purchase**
- Souvenir Road Atlas **AU\$20 for purchase**
- PPF - Pre-Purchase Fuel Option **Details on request upon vehicle collection only**
- Outback Safety Kit **AU\$95 per rental**
- GPS **AU\$9 per day with a maximum charge of AU\$90 per hire**
- PGO - Pre-Purchase Gas Option **AU \$23 per gas bottle**

Note the PGO option and camping stools are included in the **Smart Pack**.

Charges for additional products and services will be charged per hire.

#### CHANGE OF LOCATION

If the customer wishes to change the pick up or drop-off location from what was originally booked, permission must be first obtained from the reservations or scheduling departments.

Subject to the change being approved, an additional charge of up to **AU\$550** may apply.

#### RENTAL EXTENSIONS

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Reservations or any of the Backpacker branches. The rental extension is subject to vehicle availability. The cost of an extended rental must be paid by credit card over the telephone on confirmation of the rental extension. The rate charged may not reflect the original rate booked. Failure to obtain authorisation will result in a daily fee of AU\$150 in addition to the daily rate.

#### TRANSFERS

Backpacker clients will need to make their own way from the airport to the applicable Backpacker branch, at their own expense.

## **INFRINGEMENTS**

Backpacker reserve the right to charge the hirer for any speeding or parking fines, associated administration costs and/or accidents including third party property damage not reported on return of the vehicle. The administration fee per fine, in addition to the fine, will be AU\$60.

## **EXCHANGE RATE / CURRENCY VARIATIONS**

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations and bank transaction fees there could be some variance in the amount refunded compared to the amount initially charged. Backpacker does not accept any liability for variances up or down.

## **LICENCE**

A current and full (i.e. no probationary licences are accepted) motor vehicle driver's licence is required and must be produced upon vehicle collection. Should a foreign licence be in a language other than English it must be accompanied by a current international driving permit issued in the same country as the driver's licence was issued. An accredited English translation will be accepted in lieu of an international driving permit.

## **AGE RESTRICTIONS for the Warrior, Wanderer and Off-Roader 4wd vehicles**

Drivers must be 21 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

## **AGE RESTRICTIONS for the Nomad and Breezer**

Drivers must be 18 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

## **MULTIPLE RENTALS**

Should a customer have more than one consecutive rental they can be combined to qualify for longer-term hire discounts off the vehicle rate. Consecutive campervan hire in Australia, New Zealand and South Africa and/or consecutive car hire in New Zealand for Backpacker can be combined to qualify if the vehicle collection date/s are within a 3-month period. For all rentals to qualify each booking needs to be made at the same time. If a customer makes another booking at a later time, the new booking can be combined to qualify if the vehicle collection date/s are within a 3-month period however, the original booking/s will only qualify for a discount if the booking/s are not already travelling or travelled.

Note that 2WD car hire in Australia cannot be combined with any campervan or New Zealand car hire to qualify for longer-term discounts.

Longer-term discounts must be requested at the time of booking.

For campervans that pick up and drop off on the same day, the less expensive rental day will be free of charge. This also applies to the excess reduction option or the Smart Pack if applicable.

If multiple hires are within the same country and total days exceed 50 days only the maximum charge applicable to the excess reduction option or the Smart pack will apply. If combining a vehicle hire with another Backpacker vehicle that has a more expensive Smart pack or excess reduction option, the more expensive Smart pack/excess reduction maximum cost is applied.

## **LIVING EQUIPMENT**

The living equipment (crockery, cutlery, cooking utensils, linen, sleeping bags, pillows and towels) for all campervans is included in the daily rental rate at no extra cost.

## **ROAD RESTRICTIONS**

- 2WD campervans can only be driven on sealed/bitumen roads. The only exceptions to this are well-maintained access roads to recognised campgrounds and well-maintained, recognised roads on Kangaroo Island (South Australia).

- 4WD campervans can also be driven on recognised unsealed roads.
- 4WD vehicles may only travel to the following areas with the written permission of Backpacker (please contact the local branch for further information): Simpson Desert, Strzelecki Track, Gunbarrel Highway, Cape York, the Bungle Bungles, Oodnadatta Track, Birdsville Track, Tanami Track, the Plenty Highway and Gibb River Road.
- Vehicles are NOT permitted to travel on the Canning Stock Route, the Lost City in Litchfield Park, to Cape York between the months of December to May and the Telegraph section of the road to Cape York.

The right is reserved at our sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the hire period. Backpacker reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions and/or the distance to nominated destinations in relation to the length of the hire period.

### ON ROAD ASSISTANCE

Any problems associated with the vehicle, including equipment failure, must be reported to Backpacker as soon as possible and within 24 hours in order to give Backpacker the opportunity to rectify the problem during the rental. Failure to do so will compromise any claims for compensation. Backpacker does not accept liability for any claims submitted after this period.

Please contact us toll free on: 1800 670 232

### REPAIRS

Repairs up to **AU\$200** may be affected without authorisation and will be reimbursed. For amounts over **AU\$200**, Backpacker will need to be informed in advance. Repairs will be approved provided the hirer was not directly responsible for the damage. Receipts must be submitted for any repair or the claim will not be paid.

### CHANGE OF VEHICLE

Should the vehicle booked be unavailable Backpacker reserves the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the hirer to a refund.

### VEHICLE CATEGORY

Vehicles cannot be requested by make or model, only by vehicle category.

### VOLUNTARY DOWNGRADE

Should the hirer decide to take a smaller vehicle than booked they will not be entitled to any refund.

### CANCELLATION POLICY

The cancellation fees are:

- |  |                      |
|--|----------------------|
| • If cancelled up to 22 days prior to pick-up  | No Fee               |
| • If cancelled from 21 to 7 days prior to pick-up  | 20% of Gross Rental  |
| • If cancelled 6 to 1 days prior to pick-up  | 50% of Gross Rental  |
| • If cancelled on day of pick up or No-Show  | 100% of Gross Rental |
| • If vehicle is returned early for any reason whatsoever no refund is available for the unused portion of the hire |                      |

### DISCRETION

Backpacker reserves the right to refuse any rental at its discretion.

### ANIMALS

No animals are permitted in our vehicles, excluding guide dogs.

### **PERSONAL AND COMPANY CHEQUES**

Personal and Company cheques will not be accepted as payment for rentals at the time of pick-up. These must be paid to Backpacker 14 days prior to commencement of rentals. Personal or Company cheques are not acceptable as the vehicle security deposit.

### **CALCULATION ERRORS**

Backpacker will not honour calculation errors. Should a calculation error occur Backpacker will charge for the shortfall.

### **DISCLAIMER**

Illustrations and text in any of our brochures or website are a representation only of the vehicle depicted. Variances in the vehicles offered for rental may occur due to substitutions made by Backpacker or modifications and/or upgrades to the vehicle design made by the manufacturer.

### **AUSTRALIAN RESERVATIONS OFFICE HOURS AND CONTACT DETAILS**

Open 24 hours, 7 days per week, closed Christmas Day (25 December) and New Years Day (1 January)

Phone: +61 3 8398 8830  
Fax: +61 3 9687 4844  
Toll free Australia & International: +800 200 80 801  
E-mail: [ausinfo@backpackercampervans.com](mailto:ausinfo@backpackercampervans.com)  
Website: [www.backpackercampervans.com](http://www.backpackercampervans.com)

### **NEW ZEALAND RESERVATIONS OFFICE HOURS AND CONTACT DETAILS**

Open 24 hours, 7 days per week, closed Christmas Day (25 December) and New Years Day (1 January)

Phone: +64 9 255 3985  
Fax: +64 9 255 0629  
Free Number within New Zealand: 0800 422 267  
Toll free outside New Zealand: +800 200 80 801

E-mail: [direct@backpackercampervans.com](mailto:direct@backpackercampervans.com)  
Website: [www.backpackercampervans.com](http://www.backpackercampervans.com)

### **BRANCHES FOR VEHICLE COLLECTION AND RETURN**

The Sydney Downtown office can facilitate Backpacker Breezer bookings only for vehicle collection. No vehicles can be returned to this location. The office is open Monday to Saturday 9:30am to 5:30pm and Sunday 10am to 4pm (last vehicle collections an hour before closing).

All branches are closed on Christmas Day (25<sup>th</sup> of December).

Please ensure that you allow adequate time to complete the required paperwork when collecting or returning your vehicle. All vehicles must be collected from and returned to a Backpacker Campervans branch.

Please note the Breezer is only available from Melbourne, Sydney, Brisbane, Adelaide, Darwin, Perth and Cairns.

Backpacker requests that clients collecting or returning their vehicle to be in the office by 1530 hours.

LOCATIONS	DATES AND HOURS OF OPERATION	
BRISBANE, SYDNEY (not applicable to downtown location), MELBOURNE, ADELAIDE AND PERTH	1 September - 30 April 7:30AM - 4PM	1 May - 31 August 10AM - 4PM
ALICE SPRINGS, DARWIN, AND CAIRNS	1 May - 31 October 7:30AM - 4PM	1 November - 30 April 10AM - 4PM

**ADELAIDE**

376-388 Sir Donald Bradman Drive  
BROOKLYN PARK SA 5032  
Ph: (08) 8234 4700

**DARWIN**

17 Bombing Road, Winnellie  
DARWIN NT 0820  
Ph: (08) 8981 2081  
Fax: (08) 8941 6242

**SYDNEY – Downtown**

191-201 William Street  
Darlinghurst NSW 2010  
Ph: (02) 9331 7163  
Fax: (02) 9331 3840

**ALICE SPRINGS**

Cnr. Stuart Highway & Power Street  
ALICE SPRINGS NT 0870  
Ph: (08) 8953 1441

**MELBOURNE**

Building 24, South Rd  
BRAYBROOK VIC 3019  
Ph: (03) 8379 8768  
Fax: (03) 9687 0896

**BRISBANE**

647 Kingsford Smith Drive  
EAGLE FARM QLD 4009  
Ph: (07) 3630 1154

**PERTH**

471 Great Eastern Highway  
REDCLIFFE W.A 6104  
Ph: (08) 9478 3479  
Fax: (08) 9277 7736

**CAIRNS**

411 Sheridan Street  
CAIRNS QLD 4870  
Ph: (07) 4032 4197

**SYDNEY - Mascot**

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MASCOT NSW 2020  
Ph: (02) 9693 2079  
Fax: (02) 9700 8797