

Wicked Campers – terms & conditions

Vehicle Pick-up & Drop-off

Vehicles are available for pick-up at a designated time on the first day of the hire period and must be returned on the agreed date at the nominated depot before 3pm (12pm Saturday). All depots close 12 pm Saturdays and are not open Sundays.

Rental Duration & Extensions

We calculate the rental period by the number of calendar days the campervan has been on the road, regardless of the pick-up time. Extensions may be organised through the sales office, subject to availability, and at the current rental rate. The extension fee must be paid immediately via credit card or in person at a Wicked depot. No refunds will be given for rentals shortened on day of pick up. There is no refund for late pick up or early return.

Taxes

All prices quoted include 10% GST

An additional 2.5% fee will be added to the total rental charge to cover state government fees, duties and associated costs.

Credit Cards

Wicked accepts payment via Visa and Mastercard, which attract a merchant surcharge of 1.5%

Early & Late Returns

Early pick-ups can be organised in advance, subject to availability. Late returns will be charged for additional days. If no extension has been authorised, we have the right to report the car stolen and press charges. Administration fees may also apply.

Licence

We need to view and record details of your driving licence on collection of your camper. For international licence holders, the licence needs to have been valid for 6 months and you must be at least 18 years of age. A valid overseas or international driving licence is permitted. For Australian licence holders, you must be at least 21 years of age and hold an open licence.

Cancellations

Before collecting the vehicle: If cancelled anytime after booking, the booking deposit will be forfeited.

After collecting the vehicle: Persons cancelling, and then returning the vehicle to the pickup depot within 3 days of pickup, will incur charge of 20% of the total rental. (If booked through a travel agent, you may also lose your booking fee.) All other cancellations after collection of the vehicle cannot receive a refund.

There is no refund for late pick up or early return.

Change of Drop off Location

Wicked Campers may at its discretion allow a change of drop off location once a booking has been made. A fee of \$500 will be charged to any booking where the drop off location is changed.

Damage Cover

Damage cover is available subject to the terms of our Vehicle Rental Agreement. This means that we indemnify renters against loss and damage that renters sustain as a result of a single or multiple vehicle accident whilst a permitted driver is driving the rented Wicked vehicle. However, we will only do this if you have complied with the terms of our Vehicle Rental Agreement and you have paid the applicable amounts set out in the table below within the timeframes set out in our Vehicle Rental Agreement.

4WD Drivers aged 21+				
	Cost per day	Bond	Multiple Vehicle Incident	Single Vehicle Incident
Standard Liability	Included	\$3000	\$3000	\$5000
Liability Reduction A	\$10	\$1000	\$1000	\$3000
Liability Reduction B	\$20	\$1000	\$500	\$1500

Security bond

A bond as per the above table is required at time of collection. Cash or credit card is required. Additional appropriate ID will need to be supplied for Cash bonds. An administration fee equal to the merchant service fee will apply. If campervan and extra equipment are in an acceptable condition upon return to the contracted depot, bonds will be returned via our accounts department (please note: this may take up to seven days to be processed), unless the vehicle has been in or reported to have been in an accident.

Our depots do not keep cash overnight and are unable to refund bonds as cash. Any cash bond due for return will transferred to a bank account nominated by the hirer. Any bank fees associated with this are to be borne by the hirer.

Currency Variations

All rental transactions are in Australian dollars. If the need should arise for a refund, it will be applied in Australian dollars.

Wicked accepts no responsibility for exchange rate fluctuations, positive or negative.

Number of people

Wicked Campers can carry 2 to 3 persons depending on the number of seatbelts fitted in the van. The vehicle is not suitable or licenced to carry passengers in the rear while moving. People registered with signatures on the rental agreement are the only permitted drivers. No animals or pets are permitted in Wicked vans.

Prohibited Areas & Road Restrictions

Normal two wheel drive Wicked campers are only to be driven on sealed roads. Certain parts of Australia are designated as prohibited areas. Due to the remoteness and conditions of roads, these areas are unsafe to travel through and are prohibited at all times. Prohibited areas include:

- Central West Australia bounded by the Great Northern, Eyre and Stuart Highways.
- Central Eastern Australia bounded by the Stuart, Barrier, Mitchell, Landsborough & Barkley Highways.
- Cape York north of Cooktown, the Carpentaria Coast and Arnhem Land bounded by the Barkley & Stuart Highways.
- The Kimberlies bounded the Great Northern Highway.
- Cape Leveque, the Bungle Bungles and the Lost City in Litchfield National Park.
- Any beach, sand or island.

4WD Campers

4WD Campers are permitted on unsealed roads excluding the prohibited areas. Certain areas have been designated as special 4WD zones and require an additional fee. These areas are season and are prohibited unless authorised by Wicked in writing and the 4WD fee is paid. They are:

- Gibb River Road, WA, Apr - Oct only
- Coastal Route to Cooktown, QLD, Apr - Oct only
- Kings Canyon loop, NT, all year

Deposit & Payment Term

When making a booking (online or through the sales centre), a \$250.00 non-refundable deposit is required. The booking is confirmed once this has been received. The balance of the total rental is to be paid at the time of pick-up.

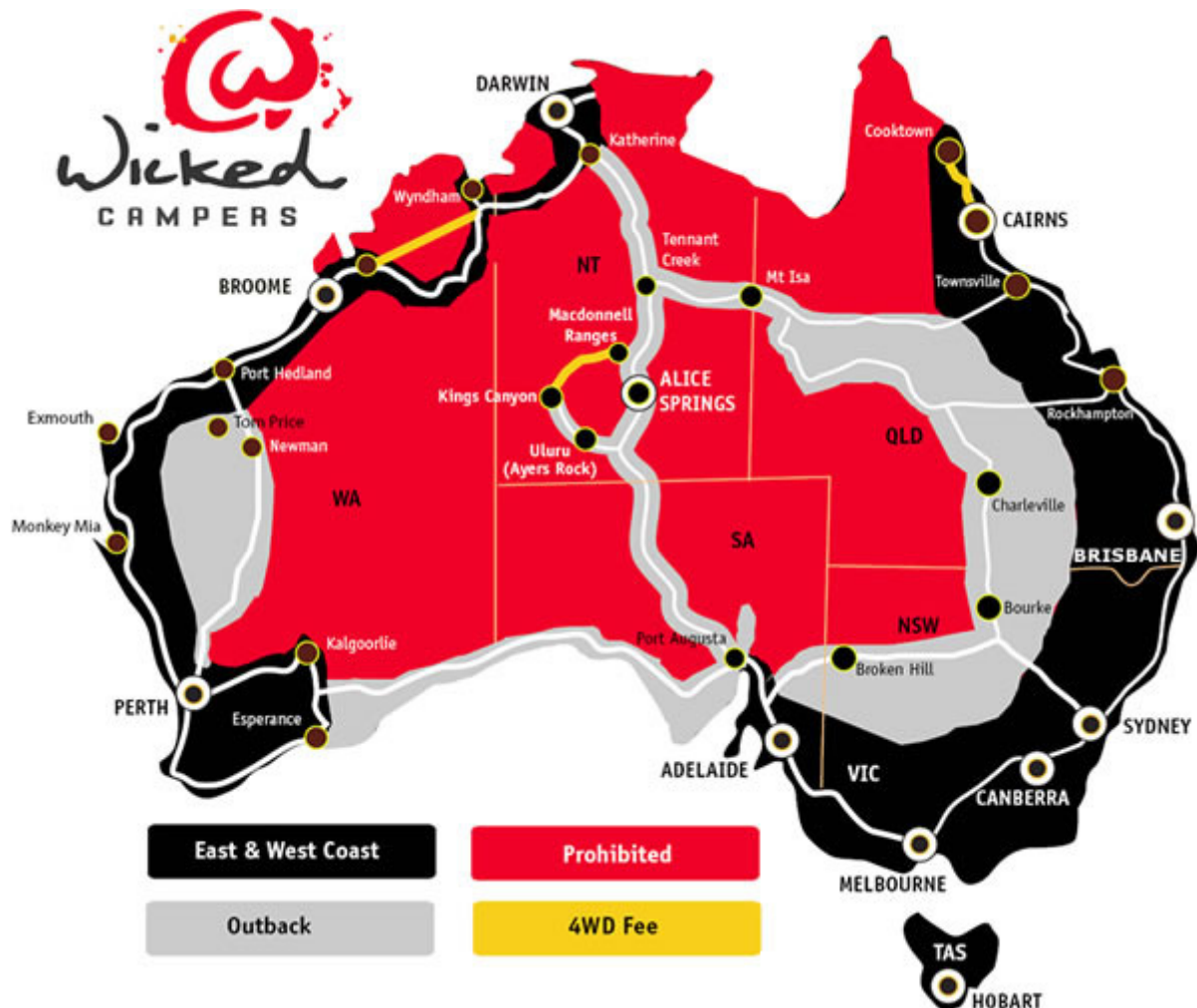
Maintenance & Responsibility

It is your own responsibility to maintain oil and water levels, by checking and maintaining to full. It is advisable to do this at every fuel top-up.

Failure to maintain appropriate fluid levels may result in engine damage, and will constitute a breach of your obligations under the Vehicle Rental Agreement.

Repairs & Breakdowns

All Wicked campers have RACQ Membership, giving you the peace of mind of 24 hour roadside assistance, Fees may apply for callouts for human error, eg. Lockout or lights left on, or use outside of contracted area of use, or damage caused by negligence. Fees for excess towing and recover may also apply at the company's discretion.



Area of Use Map

Minimum hire, outback surcharge & one-way fees

Minimum hire periods apply and are subject to confirmation at time of booking. Other charges may apply and will be advised at the time of booking. All fees and charges are subject to change without notice at any time.

Remote Location Drop Off

Remote location drop off conditions apply at **Broome** and **Alice Springs** depots. These depots are operated by third parties and have limited facilities. Campers dropped off at these locations must: be cleaned internally and externally, have all linen and crockery cleaned, ensure oil and water levels are correct, Cleaning and service fees will apply for campers not left in the required condition.

All other Wicked Depot Drop Off

The campervan is to be returned in a clean condition or else a cleaning fee of \$100 may apply.

Smoking

For your safety and personal comfort of future users we request that you do not smoke in the rear of this vehicle.

Limit of Liability

Subject to the terms of the Vehicle Rental Agreement, we will refund all moneys renters have paid if we are unable to supply a Wicked vehicle at the commencement of the hire period, and we will refund the balance of all hire fees referable to the remainder of any hire period in the event that any Wicked vehicle hired to a renter suffers a mechanical failure rendering it unable to be driven or otherwise unsafe, provided always that any inability to supply or mechanical failure has not been caused or contributed to in any way by the renter. This is the full extent of our liability to you, and you agree to release and indemnify us in respect of any and all claims or causes of action you might otherwise have against us.

Important!

The renter is fully and personally liable for any loss or damage caused to a Wicked vehicle or to third-party property (including consequential loss or damage) if the terms of the Vehicle Rental Agreement are breached in anyway. You should read the Vehicle Rental Agreement for full details of what constitutes a breach. Without limiting the terms of the Vehicle Rental Agreement, a breach will arise if:

1. Damage to the vehicle is caused by careless, willful or reckless driving.
2. You drive under the influence of alcohol or drugs.
3. You drive on restricted roads.
4. The vehicle is immersed in water or damaged by saltwater.
5. Overhead or underbody damage.

We reserve the right to refuse any rental at our discretion. Wicked Campers accepts no liability or responsibility for damage to or loss of personal belongings left in the van.

Unforeseen Events

If your vehicle is unavailable overnight due to being held in a mechanical repair shop, you will be refunded for that nights hire. For all out of pocket expenses, we recommend you take the highest level of travel insurance.

Night time driving

Night time driving is not advisable on the highways - and is strictly forbidden in the outback, due to the high number of kangaroos and people falling asleep while driving.

Do not swerve for animals

If an animal runs out in front of you, apply the brakes, but do not swerve. If you hit the animal you may sustain damage. If you swerve, you will roll and definitely cause damage. You may even sustain serious personal injury.